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Client Success Story

*The road of ELEKS towards
ISO 9001 and ISO/IEC 27001 certifications*



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By achieving ISO 9001 and ISO/IEC 27001 certifications, ELEKS has shown its commitment to quality and information security, ensuring that all the necessary controls are in place, and that its people, the technology, and their processes have met the requirements of these standards. The certifications assure clients and partners that ELEKS prioritizes robust quality, security and reliability in its delivery and management processes.

- Iurii Garasym, Chief Information Officer at ELEKS

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About ELEKS

ELEKS is a Top 100 Global Outsourcing company that partners with SME and large enterprise clients to elevate their value through expert software engineering, product design, quality assurance and consultancy services.

For almost 30 years, ELEKS has been helping companies of different sectors (logistics, retail, agriculture, healthcare, and government) to transform their operations through innovative technologies. ELEKS' long-standing expertise spans digital transformation, cyber security, data science, IoT, blockchain and many more.





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Why did you choose to get certified against ISO/IEC 27001 and ISO 9001?

As a software consultancy, ELEKS deals with vast quantities of sensitive data and intellectual property that belong to its clients and partners. The company wanted to independently verify the maturity and compliance of its processes by getting the ISO certifications. ELEKS received its first ISO 9001:2015 and ISO/IEC 27001:2013 certificates in 2014 and has been fully compliant since. With these certifications, the company demonstrates its ongoing dedication to protecting both the company and customer data, and continually enhance the quality of its business processes. By consistently meeting the compliance requirements of the international standards, ELEKS proves to be a trusted vendor, delivering value to its customers and building partnerships with vendors globally, even within highly regulated industries.

What is the difference in your company before and after certification?

By going through the certification process, the company was able to look at its internal processes and information security practices from a different perspective. This provided a clear understanding of the company's strengths and opportunities for improvement. As a result, ELEKS was able to make its products and services even more valuable for clients.

What are the main benefits of your company after implementation and certification against ISO/IEC 27001 and ISO 9001?

Implementation of and certification against ISO 9001:2015 and ISO/IEC 27001:2013 standards are the key instruments that demonstrate ELEKS' dedication and transparency to its customers. As a result of these certifications, ELEKS has a competitive advantage when it comes to negotiating with world-class enterprises.

The company is able to meet the most rigorous statutory and regulatory requirements relating to enterprises' products and services, while continuously enhancing customer service and delivery.

About your experience with MSECB

It is always a pleasure to work with professional organizations such as MSECB. For ELEKS, it is especially valuable that MSECB is a global organization with a deep understanding of the industry in which it operates, its business model, and its core processes.

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About MSECB

MSECB is specialized in the certification of the management systems on a wide range of international standards. As a global provider of audit and certification services, MSECB offers its expertise on multiple fields, including but not limited to Information Security, Quality Management, Business Continuity, Service Management, Health, Safety and Environmental Management. MSECB provides certification services in accordance with ISO/IEC 17021 and ISO/IEC 17065.

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