

MSECB



MULTICHEM INDUSTRIES LIMITED

journey towards **ISO 9001:2015**



ISO 9001:2015 has given us the opportunity to adopt and practice quality management based on an international standard which ensures that our business remains competitive, progressive, and value-adding.

– DINESH SINGH, General Manager at
Multichem Industries Limited



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About Multichem Industried Limited

Multichem Industries Limited, located in Ikeja, Lagos, Nigeria is a leading manufacturer of printing inks and pigment dispersions. They also market and distribute agrochemicals and general chemicals.

Multichem started out as a trading company for textile dyes and chemicals and over a period of time, diversified its portfolio into bulk chemicals, printing inks, fragrances and flavors, agrochemicals and specialty chemicals. Today, the company is probably the oldest and one of the largest and most diversified companies in Nigeria in distribution of a wide range of chemicals and industrial raw materials.

They have their own manufacturing facility for printing inks, pigment emulsions, and industrial & consumer adhesives with a state-of-the-art laboratory for product development and quality control of finished goods.

The industries they serve in Nigeria include: agrochemicals, breweries, cosmetics, edible oil refining, food, household, leather, paints & coatings, pharmaceutical, printing & packing, personal care, plastics, PU foam, rubber, soaps & detergents, soft drinks & beverages, and textiles.



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Why did you choose to get certified against ISO 9001:2015?

We chose to get certified against ISO 9001:2015 since we want to be held accountable for improved quality of our processes, products, and services, as well as meeting customer requirements and enhancing customer satisfaction.

Additionally, ISO 9001:2015 certification enables us to firmly promote customer focus across the organisation, develop and sustain quality culture, improve work processes, and meet our client's requirements for business opportunities.

Benefits of obtaining certification against ISO 9001:2015

- Errors are minimized.
- Processes are in place and effective.
- Continual improvement of our relationship with customers, suppliers and other interested parties.
- Employees are now clear on expectations from management with respect to quality management.



About your experience with MSECB

“We had a great audit and are excited that we passed the assessment. The auditor was well experienced and MSECB provided required support.”

– DINESH SINGH, General Manager at
Multichem Industries Limited

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About MSECB

MSECB is accredited by IAS to offer audit and certification services for a wide range of ISO Standards. If you are interested to certify your management systems start by getting a **Free Quote.**

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