

BIOS Middle East

Journey towards ISO 9001, ISO/IEC 27001,
ISO/IEC 27017, and ISO/IEC 27018

Protecting our customers and enhancing quality management has always been a priority for BIOS Middle East. Achieving ISO 9001, ISO/IEC 27001, ISO/IEC 27017, and ISO/IEC 27018 certifications provide independent assurance of our commitment to leverage the latest best practices and security controls around all our services.

– Nidhi Savla | Marketing Lead at BIOS Middle East



About BIOS Middle East

Established in 2002, BIOS Middle East is the GCC's Local Cloud & Managed Service Provider and is headquartered in Dubai, UAE. We aim to give our 400+ customers the capabilities they need to become cloud-enabled and successful in their digital transformations. To do this, we offer managed services and cloud solutions with 24x7x365 support backed by a measurable SLA.

Our solutions include Managed Services, Security-as-a-Service, Infrastructure-as-a-Service, Disaster Recovery-as-a-Service, Managed Multi-cloud across our cloud, CloudHPT, AWS and Azure.

Why did you choose to get certified against ISO 9001, ISO/IEC 27001, ISO/IEC 27017, and ISO/IEC 27018?

We considered that ISO 9001, ISO/IEC 27001, ISO/IEC 27017, and ISO/IEC 27018 certifications would help us to:

- ◆ Build trust and reliability amongst our customers and other stakeholders
- ◆ Overall, a better governance approach, including risk management
- ◆ Achieve efficiency by improving our internal management processes
- ◆ Improve customer satisfaction

Benefits of obtaining certification ISO 9001, ISO/IEC 27001, ISO/IEC 27017, and ISO/IEC 27018

These certifications help us demonstrate our clear commitment to quality management and information security to customers and other stakeholders. Internally, these standards are invaluable for monitoring, reviewing, maintaining, and improving our information security and quality management systems.

They provide a framework that ensures the fulfilment of our commercial, contractual, and legal responsibilities, and a significant competitive advantage in regulated sectors.

About your experience with MSEC B

Before MSEC B was assigned as an independent Certification Audit provider, we experienced a complex process that involved examining, building, and implementing procedures. We provided extensive documentation and an ongoing review of systems, technical support, and other operations.

The team of MSEC B was very professional and competent, and their feedback was very relevant and appreciated. We chose MSEC B as they are a leading brand, and they provide excellent customer service which always meets the customers' timelines and needs. Overall, the experience was excellent, and we are happy that we have chosen MSEC B as our Certification Audit provider. Our next big step is to achieve CSA STAR Level 2 and grow our business even more.

About MSEC B

MSEC B is accredited by IAS to offer audit and certification services for a wide range of ISO Standards. If you are interested to certify your management systems start by getting a **Free Quote**.

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