

**MSECB**

**BM Security  
Services Journey  
Towards ISO 22301  
Certification**

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At BM Security Services, achieving ISO 22301:2019 certification is a badge of honor. It demonstrates our unwavering commitment to exceptional business continuity and resilience. In today's ever-changing security landscape, this certification is not just a mark of achievement, it is a commitment to our clients. It signifies that we have the infrastructure and processes to safeguard their interests.

– **Nicole Gitau** (Internal Audit & Compliance Officer)

## About BM Security Services

BM Security Services was formed in 1984 by the late Senior Assistant Commissioner of the Kenya Police, Mr. Bob Morgan. BM Security currently provides a range of services including:

- Security Personnel & K9 Services
- Alarm Monitoring & Response
- Cash & Valuables Management
- Electronic Security Solutions – CCTV, Access Control, Power Back-up Systems, Fire Detection, Integrated Systems.
- Specialized Services – Executive Protection Services (Close Protection), Emergency Management Services, Events Management.

Our nationwide infrastructure includes offices in Nairobi (HQ), Mombasa, Nakuru, Nyeri, Kisumu, and Eldoret. We employ around 5,000 people. By combining these services, we create a layered security approach that effectively mitigates risks and provides our clients with unparalleled peace of mind.

## Why did you choose to get certified against ISO 22301?

We chose to implement and get certified with ISO 22301:2019 because it aligns with our strategic vision: **To champion peace of mind through sustainable security solutions.** The ISO 22301 standard helps us build customer trust and confidence by ensuring we maintain operational resilience, respond effectively to disruptions, and continually improve our Business Continuity Management System (BCMS). Additionally, this provides adaptability in a rapidly changing environment with challenges like Climate Change, Artificial Intelligence, Legal and Regulatory Issues, and Human Rights.

## Benefits of obtaining ISO 22301 certification

Implementing ISO 22301:2019 has significantly enhanced BM Security's reputation, positioning us among Kenya's top private security firms and boosting our credibility and brand recognition.

This certification underscores our commitment to global best practices and operational excellence, which has driven revenue growth through value creation. This has resulted in more business opportunities and enhanced customer retention.

## Experience with MSEC B

Our experience with MSEC B for the ISO 22301:2019 certification is exceptional, marked by their high professionalism and expertise.

The auditor conducted a meticulous and thorough audit, offering detailed assessments and valuable insights into best practices for business continuity management. The auditor's collaborative approach facilitated open communication and effective issue resolution, while their clear, constructive feedback provided an opportunity for improvement aligning with ISO/ 22301:20219 standard.

Beyond the standard audit, the auditor's value-added insights specific to the security industry further strengthened our resilience. Throughout the process, MSEC B's supportive customer service was outstanding; consistently responsive, approachable, and helpful.

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## About MSECB

MSECB is accredited by IAS to offer audit and certification services for a wide range of ISO standards. If you are interested to certify your management systems start by getting a **Free Quote**.

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