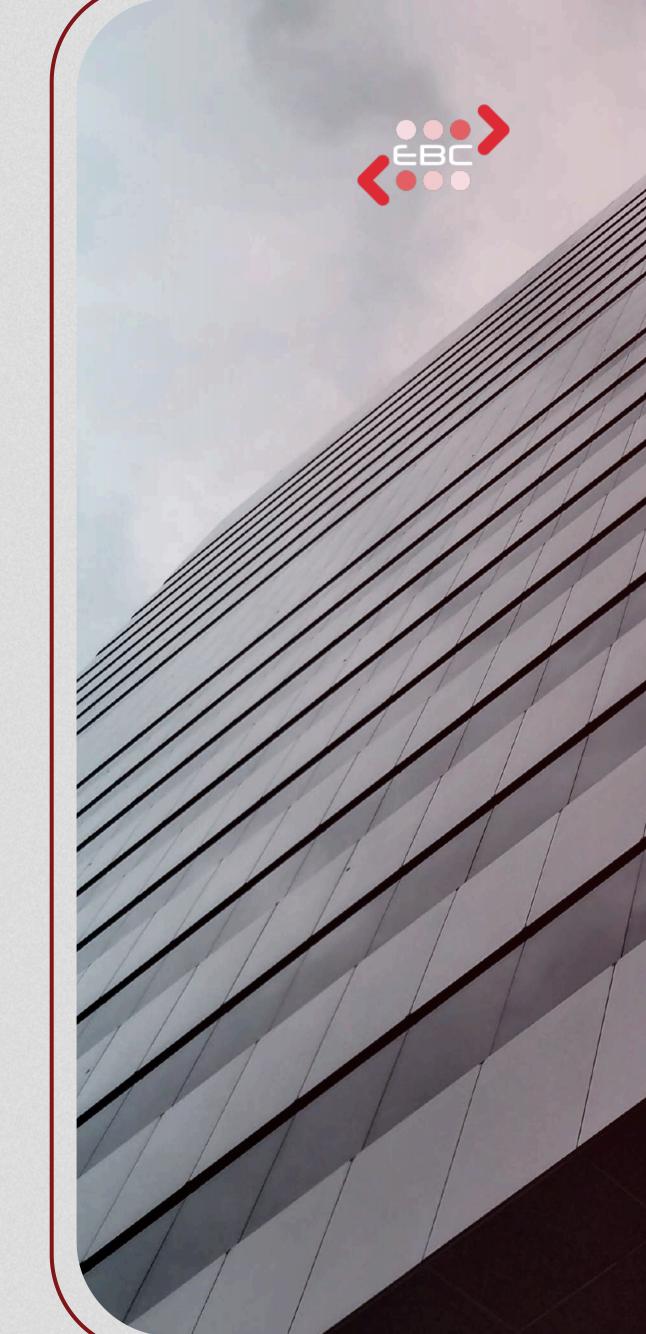
### **MS**ECB

Egyptian Banks
Company Journey
Towards ISO 9001,
ISO 22301&
ISO/IEC 27001
Certification

www.msecb.com



Achieving ISO 9001, ISO 22301, and ISO/IEC 27001 certifications comes as part of EBC's ambition to embrace excellence across business activities and service delivery. The ISO requirements served as a structured roadmap, under which we were able to orchestrate our efforts in compliance with International Standards and based on the industry's best practices. As an operator of national payment schemes, EBC is committed to ensuring the resilience and robustness of the national payments' infrastructure; an objective that we have mastered for three decades. The journey from the ambition to the accreditation of the ISO certifications has further engaged the entire organization to support the sustainability of our excellence model and will certainly add to our trustworthiness as a trusted operator in the national payments ecosystem.

- EBC Management

#### **About Egyptian Banks Company**

Egyptian Banks Company (hereinafter referred to as "EBC") stands at the heart of the payments ecosystem in Egypt, serving as the progressive payments network and operator of national payments schemes. Under the vision of the Central Bank of Egypt, EBC fosters financial inclusion and supports the transformation into a less-cash economy. Our mission is to enable seamless, instant, affordable, and interoperable payment experience for individuals, businesses, and the banking sector, in full compliance with international standards.

Under our mission, EBC leads the modernization of national payments through its sharp focus on talents, innovation, and collaboration with key global and national players in the payments ecosystem.

EBC operates the national payment infrastructure that connects consumers, businesses, merchants, government entities, and financial institutions; national payment schemes include the shared cash network "123", Automatic Clearing House "ACH, Domestic Card Scheme "Meeza, Mobile Wallets network "Meeza Digital, the Instant Payment Network and the advanced App "InstaPay".

# Why did you choose to get certified against ISO 9001, ISO 22301 & ISO/IEC 27001?

EBC has an unwavering commitment to delivering quality to the Egyptian community and all stakeholders. Our goal was to implement and certify with ISO 9001, ISO 22301, and ISO/IEC 27001 standards as Integrated Management Systems. This was applied to assure our readiness, identify potential gaps, and serve as a continuous improvement program. The program had the tone at the top and was embedded within EBC culture.

## Benefits of obtaining ISO 9001, ISO 22301 & ISO/IEC 27001 certification

The ISO 9001, ISO 22301, and ISO/IEC 27001 certifications serve as an assurance of management systems compliance as part of our progress toward implementing Integrated Management Systems. The certifications will motivate us to continue challenging ourselves for further enhancement in the future. We aim to integrate such enhancement smoothly into business workflows.

Obtaining these three certificates is a testament to the quality and efficiency of the business continuity, information security, and quality management systems. Given the significance of EBC business at the heart of the payment ecosystem, obtaining ISO certifications means more trust in both the quality and efficiency of our process excellence.

### **Experience with MSECB**

MSECB has shown the highest level of support and professionalism towards our progress of certification within the two stages, we sincerely commend their work and consider the cooperation a true learning process.



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#### **About MSECB**

MSECB is accredited by IAS to offer audit and certification services for a wide range of ISO standards. If you are interested to certify your management systems start by getting a **Free Quote**.

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