

MSECB

ECOBANK NIGERIA

Journey Towards

ISO 22301

Certification

Ecobank
The Pan African Bank





Achieving the ISO 22301 certification puts Ecobank amongst an elite group of organizations that are committed to business resilience and continuity in the delivery of products and services to their customers, even in the event of a disruption. In addition, the bank's management has also inculcated a culture of business continuity in all staff, such that, in any disruptive event, everyone is fully aware of their roles.

ELOGIE FIDELIS

– Chief Information Security Officer (CISO)

About Ecobank Nigeria

Ecobank Nigeria Ltd. is a subsidiary of the Ecobank Group, the leading pan-African banking group with operations in 33 African countries and an international presence in four locations (London, Paris, Beijing, and Dubai). Ecobank Nigeria is a full-service bank providing wholesale, retail, investment and transaction banking services and products to governments, financial institutions, multinationals, international organizations, medium, small, and micro businesses, and individuals.

The bank is a major player in the distribution of financial services in Nigeria, leveraging digital platforms including Ecobank Mobile App and USSD *326#, Ecobank Online, Ecobank OmniPlus, Ecobank Omnilite, EcobankPay, Ecobank RapidTransfer, ATMs, POSs and an extensive distribution network of over 250 branches and about 30,000 agency banking locations.

Why did you choose to get certified against ISO 22301?

We chose to implement and get certified to ISO 22301 because we want to stay agile in ensuring business continuity and achieving a seamless delivery of products and services to all our customers, even in the event of a disruption.



A woman with braided hair is sitting at a desk, looking at a computer screen. The background is a dark, blue-toned office environment. On the left, there is a whiteboard with a 'TO DO' and 'DOING' section, and a 'DONE' section with some papers pinned to it. The overall atmosphere is professional and focused.

Benefits of obtaining certification against ISO 22301

Below are the main benefits of Ecobank Nigeria after the implementation and certification against ISO 22301:

1. Attainment of the requisite resilience during disruptive events.
2. Compliance with the contractual, legal, and regulatory requirements.
3. Market competitive advantage.
4. Reduced dependence on individuals thereby avoiding one man risk(s).
5. Prevention of large-scale damage.

Experience with MSECBC

The audit and certification experience were insightful and engaging. The auditors were effective in covering the key areas. The audit findings were accurate, and the auditor presented the findings with absolute clarity. Generally, the overall assessment of the audit was very satisfactory, and value was added to the bank.

About MSECBC

MSECBC is accredited by IAS to offer audit and certification services for a wide range of ISO Standards. If you are interested to certify your management systems start by getting a **Free Quote**.

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