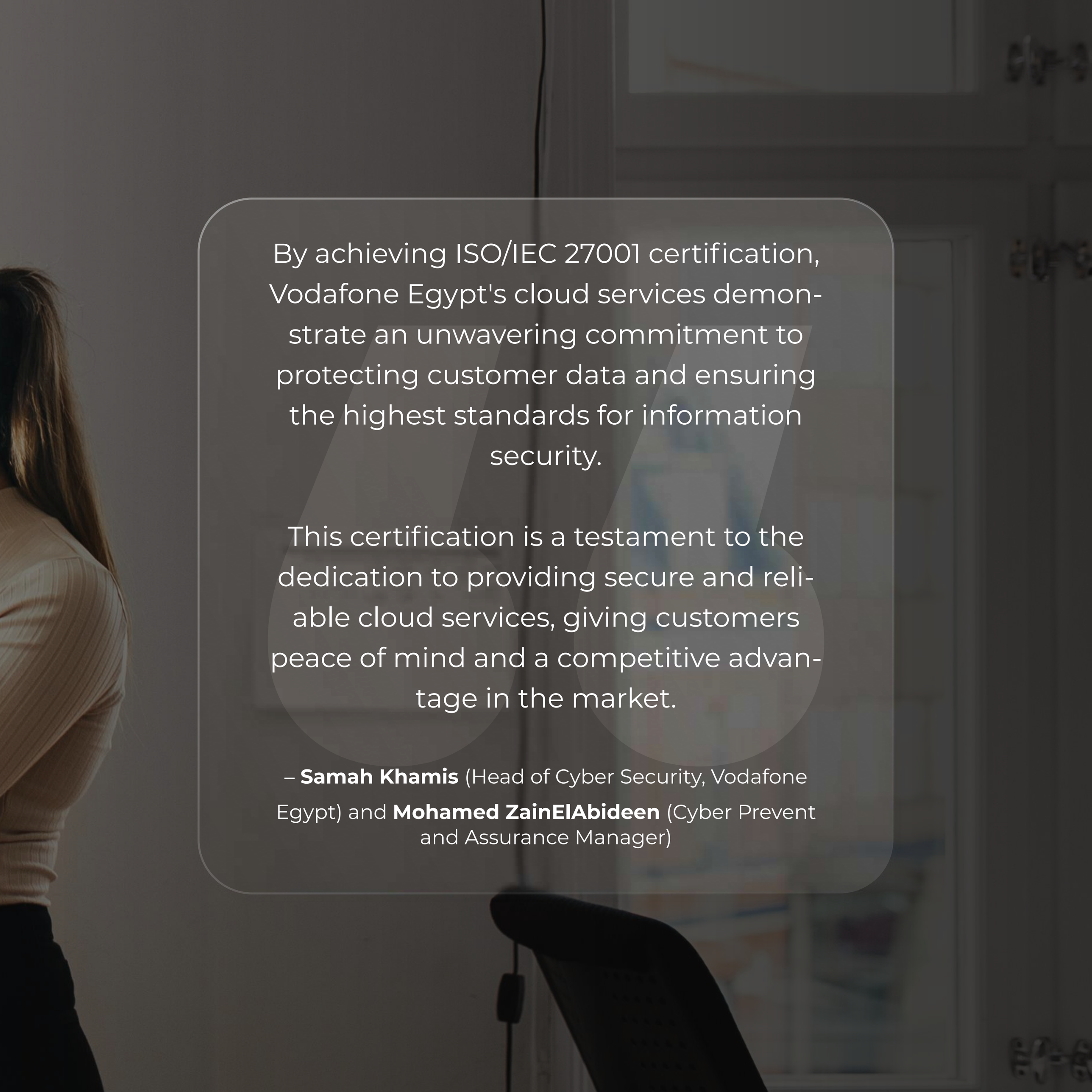
MSECB

# **Vodafone Egypt** Journey Toward **ISO/IEC 27001 and ISO/IEC 27017** Certifications

vodafone



By achieving ISO/IEC 27001 certification, Vodafone Egypt's cloud services demonstrate an unwavering commitment to protecting customer data and ensuring the highest standards for information security.

This certification is a testament to the dedication to providing secure and reliable cloud services, giving customers peace of mind and a competitive advantage in the market.

– **Samah Khamis** (Head of Cyber Security, Vodafone Egypt) and **Mohamed ZainElAbideen** (Cyber Prevent and Assurance Manager)

# About Vodafone Egypt

Since its debut in Egypt in 1998, Vodafone, a leading telecommunications company in Europe and Africa, has been committed to connecting people for a better future. With a focus on inclusivity and sustainability, Vodafone Egypt plays a vital role in building a digitally sustainable society that enhances socioeconomic progress, is inclusive for all, and does not come at a cost to our planet.

As one of the biggest British investors in Egypt, Vodafone has grown over the years to become the leading mobile operator in Egypt, not only in revenue share but also to become the number 1 mobile operator in Egypt with the largest customer base. Currently, Vodafone proudly serves over 44 million customers in Egypt, offering advanced technology, a supportive working environment for its 6K dedicated employees, and impactful corporate responsibility initiatives for the community.

Vodafone Egypt's services encompass a wide range of offerings, from network services to business solutions, with a total investment of $75 billion. In 2023, the company constructed over 200 new sites in rural Egypt, totaling more than 4,100 rural network sites, a 6% increase compared to the previous fiscal year.

Vodafone Egypt continues to expand its 4G coverage along the main national roads in Egypt. With more than 5 million active users, Vodafone Cash has successfully maintained a market share of 91% for transactions, representing 65% of the total e-wallet transactions.

Vodafone Egypt's commitment to supporting businesses and Egypt’s government extends to the Vodafone Business Unit, which offers technological solutions to ensure the smooth digitization of critical sectors such as healthcare. Vodafone Egypt was announced as the strategic digital partner for the UHI project in Egypt. As for SMEs, Vodafone Egypt has been supporting SMEs through their digital journeys, helping them to prosper as they embrace digitalization by providing them with suitable digital solutions, guidance, and expertise, including different initiatives such as V-Hub and Knowledge Center.

Vodafone's unwavering dedication has earned the company well-deserved recognition for its exceptional accomplishments. In 2023, the company was honored with the prestigious Best Mobile Network Award and the Best Fixed Network Rates Award by Umlaut, further affirming its industry leadership. This is besides being recognized as “The Largest Network Investments” in Egypt by Bt100 awards, holding ISO/IEC 27001:2013 and ISO/IEC 27017:2015 certifications for cybersecurity, being the top employer for 3 consecutive years, and topping the annual prestigious Best Places to Work program for more than 2 years.

## Why did you choose to get certified against ISO/IEC 27001 and ISO/IEC 27017?

Implementing and achieving certification against ISO/IEC 27001 and ISO/IEC 27017 standards can bring several benefits, including an improved information security framework, enhanced customer trust, compliance with legal and regulatory requirements, competitive advantage, and improved internal processes.

These certifications demonstrate a commitment to information security management, assuring customers and stakeholders that their data is secure and helping companies differentiate themselves in the market.

## Benefits of obtaining certification against ISO/IEC 27001 and ISO/IEC 27017

As a public cloud service provider, certifying against ISO/IEC 27001 and ISO/IEC 27017 gives us several benefits, providing our customers with confidence that their data is in safe hands.

Moreover, our improved risk management from these certifications helps us prevent security incidents and minimize their impact. Being certified against these standards gives us a competitive edge by demonstrating our commitment to security and compliance.

## Experience with MSECB

Working with MSECB as a certification body to achieve ISO certification was a valuable experience. Their expertise and guidance throughout the certification process helped to ensure conformity with ISO standards. Their commitment to quality and professionalism was greatly appreciated, and we look forward to continuing our partnership with them in the future.

# About MSECB

MSECB is accredited by IAS to offer audit and certification services for a wide range of ISO Standards. If you are interested to certify your management systems start by getting a **Free Quote**.

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